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Credit Card Processing with Ivy Pay

As a payment option for our sessions, you may keep a credit card on file with me via Ivy Pay, a credit card processing service. The Terms of Use for using Ivy Pay can be found here: <https://www.talktoivy.com/ivy-pay-payor-terms-of-use>

Ivy Pay has a few benefits:

- I am able to charge you for sessions without swiping a card at each appointment
- The service is secure and compliant with HIPAA standards for client confidentiality. Your credit card information is stored with Ivy Pay, not in my files or other records; I do not have access to your stored credit card information. You would be able to review past charges and payments in a text message thread

The service works simply: You provide a phone number, which I enter into the provider's Ivy Pay app along with a charge for the session and 2.75 % processing fee.

1. Ivy Pay texts you a secure link leading to a page where you enter your credit card information and approve the first charge
2. After future sessions, I use Ivy Pay to charge the stored card; the app sends you a text informing you that I've done so
3. You understand that if you do not cancel within 24 hours or miss your appointment you will be charged Full Payment on Ivy Pay. Insurance and EAP will not pay for these appointments.

Client Signature

Date